

Quality Policy

It is the declared policy of McGregor Boyall to provide professional recruitment consultancy services to its multi-sector client base that are based upon international best practices in recruitment consultancy as modified to meet the client's expectations and needs, as well as satisfy applicable requirements.

Standards are in operation and will be applied to give the best technical quality (advice, investigation and solution) together with clear and concise communications when submitting reports, particular attention being directed at the quality of presentation.

Systems and procedures as defined in the Quality Management System are understood by and will be strictly adhered to by all consultants and staff in the company who will be conversant with and committed to providing a quality service.

McGregor Boyall complies with all aspects of the BS EN ISO9001 International Standard for Quality and have been registered with BSI since 15th June 2001.

Therefore, the Company are committed to continually improve using a number of Key Performance Indicators to calibrate high levels of quality service in prevailing market and economic conditions.

This Policy and the measurable objectives described above are continually reviewed for suitability at Management Review Meetings.

Approved by

**L Boyall
Group CEO**

Dated 8th January 2019



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